

I understand that the <u>sole</u> purpose of the All-Care transport vehicle is to provide **FREE** transportation to and from my physical therapy appointments.

I also acknowledge the following statements:

- I am able enough to exit my residence and enter the vehicle <u>without any</u> driver assistance.
- This is a **FREE** transportation service and All-Care will do its best to be on time for appointments, but cannot make a guarantee.
- I will be ready for pickup 30 minutes prior to my scheduled appointment time.
- My appointment time may change depending on the route schedule for that particular day.
- My physical therapy treatment time will <u>not exceed 1.5 hours</u> in length.
- All-Care drivers are <u>not able to accept tips</u> for the free transportation service provided.
- If I have left an item either at my home or the facility the driver will not be able to go back to the location to pick up the item.
- All-Care is not responsible for any items left in the vehicles.

If I cancel my transportation appointment without providing 24 hours notice for 2 scheduled appointments, I risk being removed from the transportation schedule to accommodate other patients in need. We have enacted this cancellation policy into effect due to the abundant need for free transportation in your community.

Print Name		
Sign Name	Date:	